

Notice to Suppliers



Rolls-Royce Supplier Quality Bulletins

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Job Title: Head of Supplier Quality - UK
Business Unit: Civil and Defence Aerospace

NTS Number: 604
Issue: 1
Date: 19 March 2024

For the attention of the Managing Director and Quality Manager / Director

Dear Sir or Madam,

Scope/Applicability:

All suppliers of Rolls Royce Aerospace Supply Chain (Civil & Defence product).

Introduction:

Periodically Rolls-Royce will have a need to communicate a potential quality related risk or opportunity to our supply chain. Historically, communication of some of this has been through a Notice To Suppliers (NTS) or ad hoc through our Supplier Management Teams. The NTS process will continue to be used, however we are introducing a new mechanism of Quality Bulletins that will standardise the way we communicate. These will focus on quality arisings or learning that we need to make our suppliers aware of, and in certain cases, will require action to be taken.

The bulletins will be issued as and when required and posted in the Standard Document Record Office (SDRO (Europe)) and the Centralised Standards and Specification Information Space (CSSIS (North America) sections of the Global Supplier Portal (GSP). These are secure sites that already hosts our technical information. If you require access to the SDRO (Europe) site, then there is already a non-registered (new) users application form within the SDRO (Europe) section on the GSP.

For those suppliers who supply North America designed product only and don't have a SDRO (Europe) login can access the Rolls-Royce Quality Bulletins via the CSSIS (North America). Instructions as to how to gain access to the CSSIS (North America) site can be found on the GSP.

Policy

Rolls-Royce will periodically publish Quality Bulletins, posting them within the SDRO and CSSIS section of the GSP. Suppliers are accountable for periodically checking for and actioning any Bulletins posted, where required.

Action Required:

Suppliers are required to periodically check for Quality Bulletins within the SDRO or CSSIS on the GSP, communicate them in their organisation, and carry out any actions stated within the Bulletin. Rolls-Royce will confirm completion of these actions as appropriate and at our discretion.

NTS Category Type:

Supplier Quality

Authorised By:

Uzam Khan - Supplier Quality Executive

Tracey Lockhart - Global Head of Quality - Defence