

Notice to Suppliers



Containment Service Provider - Reminder

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Job Title: Global Head of Supplier Quality
Business Unit: Civil Aerospace

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For the attention of the Managing Director, Commercial Director and Quality Manager

Dear Sir or Madam,

Scope/Applicability:

All suppliers of components for the Rolls-Royce plc, Rolls-Royce Deutschland Ltd and Rolls-Royce Singapore Pte Ltd Civil Aerospace engine programmes.

Introduction:

Over the last few years Rolls-Royce have used third party service providers to contain non-conforming products delivered from the external supply chain. The activities they cover include: holding containment surgeries; locating and quarantining potentially defective product; liaising directly with suppliers to agree appropriate containment activities to minimise disruption to our build line and customers, etc.

Currently the third-party service provider used in the UK, Europe and Asia is Gobel & Partner (G&P) and they can be contacted directly using the following email address:
rolls-royce.containment@gpqm.com

On identifying product that is potentially defective the preferred approach is always that the product supplier owns and manages the containment activities. Where this is not possible the third-party service provider will carry out containment on behalf of the supplier which may result in an additional Cost of Non-Quality (CoNQ) charge.

To establish product conformity the third-party service provider may require access to supplier proprietary information such as component drawings and specifications.

All proprietary information disclosed by Rolls-Royce or our suppliers will continue to be protected by the confidentiality terms of the service agreement between these parties.

As Rolls-Royce transforms its business it is more important that this containment model is fully utilised and therefore this communication is to reinforce the approach.

Action Required:

Please cascade the content of this communication as appropriate. For any questions or further information please contact your Rolls-Royce Purchasing contact.

NTS Category:

Quality

Authorised by:

John Thomson

Director of Quality, HSE & Improvement,
Civil Aerospace