

Notice to Suppliers



NTS 2019 Commissioned Overcheck Policy

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Business Unit: Civil Aerospace

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For the attention of the Managing Director and Quality Manager

Dear Sir or Madam,

Scope/Applicability:

All Suppliers and Partners who supply product related to Rolls-Royce **Civil Aerospace** contracts / purchase orders.

Introduction:

Our Customers expect only high quality, cost effective products and services to be delivered on time every time. To achieve this Rolls-Royce expects and demands that its Suppliers and Partners can demonstrate sustained delivery of conforming products.

In order to reinforce our expectations, encourage implementation of your Zero Defects plans at pace and protect both us and our Customers the following policy will take immediate effect.

The activity described within this policy does not replace any existing supplier improvement plans agreed with Rolls-Royce and you will be notified where this policy needs to be invoked by your Supplier Management Teams.

Commissioned overcheck policy

Rolls-Royce will be employing the services of 3rd Party Service Provider 'Verify Europe Limited'. Where requested by Rolls-Royce, based on a Suppliers poor quality performance (escapes), Verify Europe Limited will carry out a Commissioned Overcheck Programme (COP)

The COP will include a review of the Suppliers product audit capability, surveillance of inspection practices, specified source inspection, as well as ensuring thorough root cause, preventative actions and permanent fixes are implemented to allow the lifting of the COP programme. This will be at the expense of the Supplier and Rolls-Royce will debit the Suppliers account accordingly.

Action Required:

1. To deploy within your business, regardless of performance or previous escapes, effective practices and processes that will protect Rolls-Royce and our Customers from receipt of undeclared non-conformance.
2. To maintain and continue to drive Zero Defects to ensure release of conforming product. Engagement within the COP does not remove or reduce contractual obligations for these requirements.
3. To deploy immediate and effective Customer protection measures when the COP uncovers deficiencies, to understand the root cause of these deficiencies and implement permanent preventative actions.
4. To confirm that product associated with detected deficiencies is to an acceptable standard before delivery takes place.

The COP is intended to be a short-term intervention until the Supplier has implemented sufficient actions to protect Rolls-Royce and our Customers.

NTS Category:

Quality

Authorised by:

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Head of Supplier Quality – Civil Aerospace