

## Rolls-Royce: Changes to monthly supplier scorecard

**Originator:** Andrew Holdsworth  
**Job Title:** Supplier Development Programme Executive  
**Business Unit:** Purchasing

**NTS Number:** NTS340  
**Issue:** 1  
**Date:** 22 March 2013

For the attention of the Managing Director and Quality Manager.

Dear Sir or Madam,

### Scope / Applicability:

All suppliers supplying parts to Rolls-Royce Aerospace (Civil & Defence) new-build contracts. Maintenance, repair and overhaul (MRO) contracts are excluded from the scope of this NTS.

### Introduction:

Purchasing Supplier Development and Supplier Quality have developed a revised monthly supplier scorecard format that will replace the existing supplier scorecard and data pack.

The objective of the revised scorecard is to implement a set of simple measures that reflect the key deliverables of supplier performance and to provide a clear and challenging set of targets to support the journey to performance excellence. These measures are designed to be more agile and responsive to changes in supplier performance, highlighting areas where the principles of performance excellence are having a positive impact.

The first release of the revised scorecard will be with the AP3 performance results.

A brief presentation will be available to the supplier management teams who will make arrangements to take you through the revised format. This presentation will serve as an introduction to the revised scorecard and give an overview of the measures that are included and the rationale for the targets.

Following the first-issue of the revised scorecard the supplier management teams will arrange a performance review of the scorecard measures.

### Action Required:

In order to make the transition as smooth as possible, we recommend that you:

- Communicate the changes to your organisation
- Review the revised scorecard when received

For more information, please speak to your usual Rolls-Royce purchasing contact.

**NTS Category Type:** Quality

**Authorised by:**

Ian Riggs

Executive Vice President  
Quality and Continuous Improvement